

Vaishnav Balakrishnan

DOB:11-03-1997



I have over 5 years of experience (Part time) in the Catering services and 1 year experience(Part time)in the Hotel.

CORE SKILLS

- Customer Service
- Order taking
- Table Servicing
- Complaint handling
- Accuracy in given jobs

LANGUAGES

- English
- Malayalam

CONTACT INFO

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Home Address: Ramanthra (H)

Nellayi P.O., Vylloor (E), India, Kerala,

Thrissur - 680 305

WORK BACKGROUND

Waiter

Vinod Hotel Thrissur 2018 - 2019

- Serving a range of drinks and food whilst continuing build customer rapport
- Resolving complaints to achieve positive solutions for customers and Hotel
- Maintenance and cleaning hotel tables, chairs and decorations
- Handles customer complaints

Catering Services

Karunya 2015-2017, RV Catering 2017 - 2020

- Maintenance and cleaning tables, kitchen, chairs and decorations
- Communicating with kitchen staff relaying special requests and feedback
- Serving a range of drinks and foods whilst continuing to build customer rapport

ACADEMIC SUMMARY

St. Thomas Education Centre

B.Com with Finance (Calicut University)

Completed on April 2018

Master Diploma in Computerized Accounting (MDCA)2018

Sreekrishna Higher Secondary School

CLASS XII, Govt. of Kerala, Completed on March 2015

CLASS X, Govt. of Kerala , Completed on March 2013

